

*Angela DiGregorio
273 13th Avenue
West Babylon, NY 11704
631-884-5820*

May 23, 2017

Mr. Glen Rosenbloom
Champion Adjustment Co., LLC
420 Jericho Tpke. – Suite 102
Jericho, NY 11753

Dear Glen:

I want to take this time to thank you for all of your help, concern and professionalism regarding the water damage that was done to my mom's basement. After one hour of a phone call I made to you, you were at my mother's door. As soon as I met you, you put me at ease as I was a bit stressed out standing in water in the basement, staring at all of the water damage and thinking about where to begin and what has to be done to get the basement cleaned out and rebuilt.

When you sat me down and went over my insurance policy with me and discussed the process I felt so much calmer knowing that I will have minimal contact with the insurance company and paperwork, if any. I felt I had a "family" member helping me, guiding me, and protecting me through a very stressful process. Also can't stress enough how Linda was very helpful, professional and put me at ease each time I spoke to her or emailed her. I never once felt that you both would not do the very best you can for my mom and I and I can't thank you enough.

Hopefully, no one close to me will ever have to experience any damage to their home in any way, but if they do I certainly will have them contact you.

Be well.

Sincerely,

Angela DiGregorio